



CONTENT	page
Croatia	3
Zagreb	4
Opatija	5
Rovinj	6
Pula	7
Zadar	8
Split	9
Dubrovnik	10
Obzor Holidays Ltd. Corporate profile	11
City Breaks Croatia 2012. Two Cities	
Zagreb-Pula	12
Zagreb-Zadar	12
Zagreb-Split	13
Zagreb-Dubrovnik	13
General Terms and Conditions of Travel Organization	14

Dear Travellers,

You've chosen some spot in Croatia for your holiday this year, perhaps just for a short break?

Or you've suddenly got to go on a business trip?

Leave all the worries to us.

Obzor Holidays is the Croatia Airlines travel agency, and can take care of all the details for any organised individual or group journeys for all the destinations flown by Croatia Airlines. You choose the destination and flight and hotel bookings, transfers, sightseeing and all the rest can be left to us. The price is always inclusive of: flight, TSC (Ticket service charge), city tax, VAT, accommodation in a hotel with breakfast or half-board. At your request we can also organise transfer to the hotel and city sightseeing.

During the time of conferences, exhibitions and fairs, as well as over the New Year and Easter period, the prices quoted in the brochure may be subject to increase and are valid from 25.3.2012. until 27.10.2012. We hope that this brochure will help you in making a decision to visit our country and get to know it better. Your confidence will be rewarded with genuine hospitality, while our creative and professional personnel will do their very best to make sure that your stay in Croatia is one that you will not forget.

You can get in touch with us at the following addresses
OBZOR HOLIDAYS Ltd., Teslina 5, HR-10000 ZAGREB

tel. + 385 (0)1 61 60 244, + 385 (0)1 48 73 168

faks + 385 (0)1 61 60 240

e-mail: obzor@croatiaairlines.hr

www.croatiaairlines.com/obzor; www.obzorputovanja.hr

Working hours: Monday – Friday from 8:00 till 20:00 hs
Saturday from 8:00 till 14:00 hs

OBZORPUTOVANJA
H O L I D A Y S L I D.

CROATIA AIRLINES

A STAR ALLIANCE MEMBER 

INTERESTING FACTS

Croatia has **1185 islands**, 66 of which are inhabited **Seven Croatian landmarks** have been included in the **UNESCO World Heritage list**

- Historical complex and Diocletian palace in Split
- The Old Town of Dubrovnik
- National park Plitvice Lakes
- Episcopal complex with Euphrasian Basilica in Poreč
- Historical town of Trogir
- St. Jacob Cathedral in Šibenik
- The Old Town of Hvar



Croatia

USEFUL INFORMATION

Currency - kuna.

1 Euro on 18.2.2012. was 7.57 kuna.

Electricity Supply - 220V

Local time - GMT +1

Croatia is the homeland of «**kravata**», the famous tie worn and spread around Europe by Croatian soldiers in the 17 century.

In the 13th century, **Marco Polo**, the well-known world traveller born on Korčula island, wrote the first ever travel book «The Marco Polo Journeys» and introduced the Croatian name to the world.

Croatia is also the homeland to a genius inventor **Nikola Tesla** (1856-1943), the father of alternating current and wireless communication.

The White House in Washington was built in marble brought from the island of Brač.

The oldest **European communal theatre** was built in 1612 in Hvar.

The first ever recorded drawing of a parachute (homo volans) was made by a Croatian inventor **Faust Vrančić** (1551-1617) from Šibenik.

Istria has its own **leaning tower** – the belfry in Završje, 22 meter tall and leaning 40 degrees.

Istrian interior boasts **the smallest town in the world**, Hum – with only 23 citizens.

The Opatija Riviera, together with the Cote d' Azur, used to be the main holiday destination for the Hapsburg elite and is still called «The Adriatic Nice».

Vladimir Nabokov spent his summers in Opatija as a young boy.

Trogir Chapel depicts 150 human characters – sculptures.

Old Venetian buildings were made of wooden planks imported from Croatian Lika and Gorski Kotar.

Ivan Vučetić (Croatian CSI) was the initiator of the fingerprint recording system.

James Joyce, an Irish writer and poet, taught English in Pula from 1904 to 1905.

Agatha Christie spent her second honeymoon in Dubrovnik and Split. It was on the train route from Zagreb to Istanbul that the «Murder on the Orient Express» took place.

Legend has it that a small town Ludbreg in the north-west of Croatia is situated in **the very centre of the world**. The convergence point of the Earth's antic circles is believed to be in Ludbreg, with other European cities being located around the circles' edges.

The world famous basketball player **Dražen Petrović**, and the greatest Croatian basketball brand-name, was also referred to as «the basketball Mozart».

Goran Ivanišević, our renowned tennis player, won Wimbledon in 2001 as the only player ever to win after being given the wild card for the tournament. At the time, his ranking was 125 in the world.

Our famous skiers **Janica and Ivica Kostelić**, won innumerable world and Olympic medals.

Our athlete, also known as «the flying Croat» **Blanka Vlašić**, jumped 205 cm high in Osaka, in 2007 and is currently chasing the new world record in high jump discipline.

Croatian football player **Davor Šuker** won the «Golden Football Boot» as the best world player in 1998 FIFA world cup with Croatian national team winning bronze medal and thus securing our place among the best.

Croatian national tennis team won Davis Cup in 2005.

There are many other single athletes whose achievements have made Croatian name internationally famous, but let us not forget our national waterpolo, handball, volleyball and basketball teams.

Zagreb is the capital of The Republic of Croatia. It was known as a settlement before the year 1094, when the name of the city was for the first time entered into an official document. In 1242 King Bela IV granted the city of Gradec the Golden Bull, a document declaring Zagreb a free royal city. At the time Zagreb stood upon the two neighboring hills, Kaptol and Gradec. Today, being the city with a population of a million, it is the business and academic centre, a town of culture, art, entertainment and sport and many green parks, gardens and walks. It offers its guests the Baroque atmosphere of the Upper Town, lively and picturesque open air markets, a diversity of shops, a rich selection of craft products and a delicious local cuisine.



INTERESTING FACTS

- Our fellow citizen Slavoljub Penkala (1871-1922) invented the **first mechanical pencil in the world** as well as the pen.
- **The Maksimir Park** is one of the first public gardens both in Europe and the world.
- **The Licitar Heart** is our traditional gift of love and affection – make sure you take one in memory

Zagreb

USEFUL INFORMATION

Transfer from the airport to the city

At your request, we will organize transfers from Zagreb Airport to your hotel and back. It is a 25 minute drive.

Getting around

Almost all city attractions can be seen on foot, or by trams. A tram fare in ZET (Zagreb Electric Tramway) Zone One is 12 kuna, and you can change trams which go in the same direction without paying extra, once confirmed a use of ticket is limited to 90 minutes. The price of a day ticket is 40 kuna.

Shopping

Zagreb high street retailers offer quality shoes, bags and clothes, as well as hand-made jewellery, pictures, embroidery, ceramics, crystal and porcelain. There are four malls in the centre of town: Importantne Galerija (Iblerov trg), Importantne Centar (Pothodnik), Kaptol Centar (Tkalciceva) and Cvjetni (Cvjetni trg).

Europe – Zagreb – Europe				
(Croatia Airlines direct flights)				
			25.3.-8.4.2012. 9.7.-26.8.2012.	9.4.-8.7.2012. 27.8.-27.10.2012.
			Double room	Double room
Price in EUR per person	5*Hotel	3 days / 2 nights	from 285	from 295
		4 days / 3 nights	from 335	from 350
	4*Hotel	3 days / 2 nights	from 270	from 280
		4 days / 3 nights	from 315	from 325
Included in the service	- accommodation on bed and breakfast basis in 5* or 4* hotel - city tax - return airplane ticket from Europe to Zagreb (Croatia Airlines direct flights only) - flights according to Croatia Airlines time table - TSC (Ticket service charge) - VAT			
Not included in the service	- airport taxes - additional excursions and/or services - viza handling fee (if required) - return transfer airport-hotel-airport			
Excursions	- City sightseeing of Zagreb - Croatian castles		- Plitvice lakes - Dubrovnik	
Special offer	- 30 EURO DISCOUNT OFFER for flights from Zurich, Munchen and Vienna - free regular bus transfer for stays of 5 nights and longer* - free Zagreb card 72hs for stays of 4 nights and longer* - free regular sightseeing of Zagreb for stays of 5 nights and longer*			

* Special offers can not be combined.



Opatija, elegant tourist destination, lies at the centre of the Riviera with the longest tradition of tourism in Croatia. Built mainly at the turn of the 20th century, Opatija has remained in complete harmony with Nature right up until the present day. Well-maintained public gardens, the illuminated 12-km-long coastal promenade known as the "Lungomare", well-kept beaches and fountains provide a stunning backdrop for the villas and hotels. The contrasts of sea and mountains, green parks and blue ocean, old buildings and modern comforts, noisy entertainment venues and quiet destinations for excursions all combine to make Opatija and its surroundings a very attractive tourist resort at any time of the year.



INTERESTING FACTS

- **The Croatian Walk of Fame** - a symbolic tribute to all the people whose sporting, scientific, cultural or artistic endeavours have contributed significantly to the worldwide promotion of Croatia (Nikola Tesla, Janica Kostelić, Dražen Petrović)

Opatija

USEFUL INFORMATION

Transfer from the airport to the city

At your request, we will organize transfers from Zagreb or Pula Airport to your hotel and back.

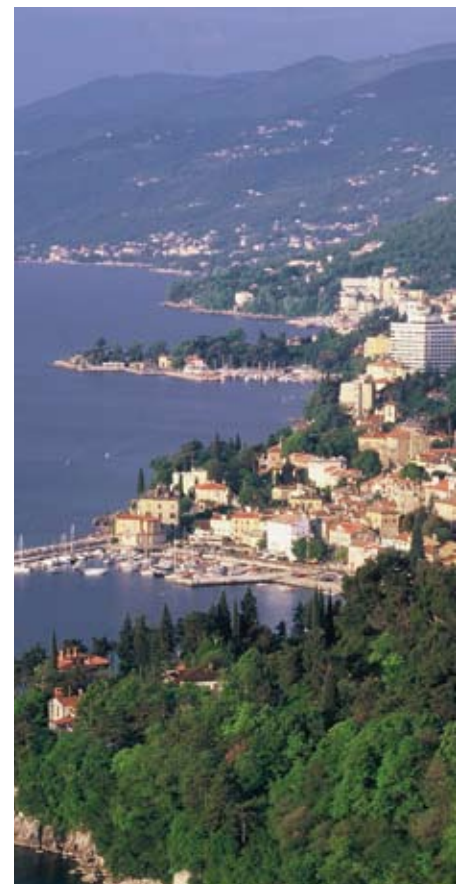
Getting around

Almost all the attractions of the city can be seen on foot.

Shopping

"Operetta" is probably the most beautiful department store in whole Croatia. It is situated in the heart of the town, right next to the hotel Bristol in Marshalja Tita street.

What to buy: Here you can find a number of very good trade-marks, designed by the world leading fashion houses.



Europe – Zagreb- Opatija – Europe

(Croatia Airlines direct flights)

Price in EUR per person			25.3.- 5.4.2012. 20.10.- 27.10.2012. Min. stay 2 nights	6.4.- 27.4.2012. 22.9.- 19.10.2012. Min. stay 3 nights	28.4.- 22.6.2012. 25.8.- 21.9.2012. Min. stay 3 nights	23.6.- 3.8.2012. Min. stay 4 nights	4.8.- 24.8.2012. Min. stay 4 nights
			Double room	Double room	Double room	Double room	Double room
	5*Htl	3 days / 2 nights	from 285	from 300	from 325	from 330	from 345
		4 days / 3 nights	from 335	from 355	from 395	from 405	from 425
	4*Htl (HB incl.)	3 days / 2 nights	from 280	from 295	from 320	from 330	from 340
		4 days / 3 nights	from 330	from 350	from 390	from 400	from 420
Included in the service	<ul style="list-style-type: none"> - accommodation on bed and breakfast basis in 5* hotel or half board basis in 4* hotel - city tax - return airplane ticket from Europe to Zagreb (Croatia Airlines direct flights only) - flights according to Croatia Airlines time table - TSC (Ticket service charge) - VAT 						
Not included in the service	<ul style="list-style-type: none"> - airport taxes - additional excursions and/or services - viza handling fee (if required) - return transfer to Opatija (on inquiry) 						
Excursions	<ul style="list-style-type: none"> - Brijuni Islands - Venice - The eternal city - Fish picnics - Istra tour 		<ul style="list-style-type: none"> - Canoeing & Rafting - Krk Island tour - Postojna cave - Lipica stud farm 				

A town which will enchant you, the jewel of the Istrian peninsula with a rich and turbulent history. Its indented coastline, protected natural heritage, the string of romantic islets, lush and aromatic Mediterranean vegetation, hospitality of the domestic people and diverse types of entertainment will most definitely exceed your expectations. Rovinj is still an active fishing port and visitors can take a boat to the lovely offshore islands. The area around Rovinj has been described as an "outstanding scenic wonder" because of the pristine beauty of the indented coastline and its forests.



INTERESTING FACTS

- Make sure you climb **the tower of St. Euphemia**, the highest point in Rovinj
- The most famous **old town streets**: Carrera, Bregovita and Grisia can all be strolled along in half an hour.
- Protected **Forest Park** in an unavoidable destination if you want to enjoy long walks, bike rides, hiking or climbing.

Rovinj

Europe – Pula - Rovinj – Europe

(Croatia Airlines direct flights)

				25.3.- 30.3.2012.	31.3.- 27.4.2012. 6.10.- 27.10.2012	28.4.- 1.6.2012. 29.9.- 5.10.2012.	2.6.- 6.7.2012. 1.9.- 28.9.2012.	7.7.- 31.8.2012.
				Double room	Double room	Double room	Double room	Double room
Price in EUR per person	4*Htl (HB incl.)	3 days / 2 nights	from 320	from 355	from 440	from 510	from 600	
		4 days / 3 nights	from 385	from 440	from 570	from 675	from 805	
	3*Htl	3 days / 2 nights	from 250	from 260	from 310	from 340	from 380	
		4 days / 3 nights	from 285	from 300	from 375	from 420	from 480	
Included in the service	- accommodation on half board basis in 4* hotel or bed and breakfast basis in 3* hotel - city tax - return airplane ticket from Europe to Pula (Croatia Airlines direct flights only) - flights according to Croatia Airlines time table - TSC (Ticket service charge) - VAT							
Not included in the service	- airport taxes - additional excursions and/or services - visa handling fee (if required) - return transfer airport-hotel-airport - transfer to Rovinj (on inquiry)							
Excursi- ons	- Best of Istria - Plitvice Lakes - Venice - The eternal city - BBQ cruises - 4WD Safari - Off Road - Wine & Dine			- Brijuni Islands - Lake Bled - Croatian Evening - Village Party - Rijeka & Opatija Riviera - Caving adventures				

USEFUL INFORMATION

Transfer from the airport to the city

At your request, we can organize transfer from Pula Airport to your hotel.

Getting around

The old town and the surrounding area are small and easily accessible on foot. There are miles of cycling tracks and reasonably priced bike hires. Excursions to Limski Kanal, Brijuni Islands National Park and many other Istrian landmarks and towns like Pula, Novigrad, Poreč, Pazin and Opatija can be organized at your request.

Shopping

Rovinj is relatively small and for the time being there are two bigger shopping malls. The main street is a cobbled, narrow and quite steep passageway which leads from the main square all the way up to St. Euphemia Church. It is lined with shops, galleries and mystical buildings which sport vestiges of the town's medieval roots.



One of the most interesting and attractive cities on the Istrian peninsula, Pula is located on the hilly area with slopes descending down into a deep bay, sheltered from the winds. Today it is one of the main Croatian harbours, an industrial and tourist centre which has been inhabited continuously since the Old Stone Age, due to its mild climate and exceptional position. The most celebrated and remarkable Roman building in Pula is the amphitheatre known as Arena. In terms of size it is among the top six monuments of the kind preserved in the world today.

INTERESTING FACTS

- The most distinguished and important historical monument in Pula is Arena. It was built in the 1st century, together with the biggest and most remarkable building of its time, the Roman Colosseum, during the rule of emperor Vespasian with its primary function to host gladiator fights.
- Do you know that, after conquering Istria and Dalmatia in 1806, the Napoleon decided to forge a medal depicting the Temple of Augustus in Pula.
- Brijuni islands – the heaven nearby Pula, one of the most attractive tourist destinations in Croatia



Pula

USEFUL INFORMATION

Transfer from the airport to the hotel

At your request, we can organize the transfer from Pula Airport to your hotel.

Getting around

City bus will take you to all hotels as well as to the boat which operates regular tours to Brijuni National Park, where you can visit a safari park.

Shopping

One of the most important Adriatic trading harbours, Pula is a town where one can easily find something for themselves. Our recommendation is domestic olive oil tasting and breathing in the magnificent scent of Istrian lavender.



Europe – Pula – Europe (Croatia Airlines direct flights)				
		25.3.-31.5.2012. 1.10.-27.10.2012.		1.6.-30.9.2012.
		Double room		Double room
Price in EUR per person	3*Hotel	3 days / 2 nights	from 265	from 285
		4 days / 3 nights	from 305	from 335
Special offer	3*Hotel	8 days / 7 nights	from 410	from 475
Included in the service	<ul style="list-style-type: none"> - accommodation on bed and breakfast basis in 3* hotel - city tax - return airplane ticket from Europe to Pula (Croatia Airlines direct flights only) - flights according to Croatia Airlines time table - TSC (Ticket service charge) - VAT 			
Not included in the service	<ul style="list-style-type: none"> - airport taxes - additional excursions and/or services - visa handling fee (if required) - return transfer airport-hotel-airport 			
Excursions	<ul style="list-style-type: none"> - Best of Istria - Plitvice Lakes - Venice - The eternal city - BBQ cruises - 4WD Safari - Off Road - Wine & Dine 		<ul style="list-style-type: none"> - Brijuni Islands - Lake Bled - Croatian Evening - Village Party - Rijeka & Opatija Riviera - Caving adventures 	

The region of the unique city of Zadar was inhabited as early as the 9th century BC. It underwent great urbanization in Roman times and has been inhabited ever since. The ancient layout of the streets on the peninsula has been retained, as well as the Roman forum dating back from the 1st century. The landmark of the city is the pre-Romanesque St Donat Church from the 9th century, together with the finest specimen of the Romanesque in Croatia: St Anastasia Cathedral (13th century), St Grisogogno (Krševan) from the 12th century and St Mary's Bell Tower from 1105. Today, Zadar is the cultural, economic and administrative centre of northern Dalmatia, which will surely captivate you with its charm and hospitality.



INTERESTING FACTS

- Zadar boasts the **first Sea Organ in the world**, an urban installation producing sound solely by the force of wind and wave.
- Right by the Sea Organ, there is «**The Greeting to the Sun**», another urban installation which at sunset treats the visitors to a spectacular show of light.
- «The sunset in Zadar is the most impressive in the world» - said **Alfred Hitchcock** during his visit.

USEFUL INFORMATION

Transfer from the airport to the city

A bus operates between Zadar airport and the city centre.

Getting around

Zadar can be viewed on foot or by public transport. The most convenient means of transport is the bus, which connects the town centre to the suburbs (one way ticket is 8 kuna, two way is 14 kn). Many other attractions are situated outside the town and can also be easily reached by bus, boat or ferry.

Shopping

Being a very modern city, in Zadar one can find top brands and the latest fashion. The most famous malls are City Galleria and Supernova, but there are many others as well.



Zadar

Europe – Zadar – Europe

(Croatia Airlines direct flights)

		25.3.- 21.4.2012. 29.9.- 27.10.2012.	21.4.- 16.6.2012. 15.9.- 29.9.2012.	16.6.- 14.7.2012. 1.9.- 15.9.2012.	14.7.- 28.7.2012. 11.8.- 1.9.2012.	28.7.- 11.8.2012.
		Double room	Double room	Double room	Double room	Double room
Price in EUR per person	4*Htl (HB incl.)					
	3 days / 2 nights	from 295	from 320	from 355	from 375	from 420
	4 days / 3 nights	from 350	from 390	from 440	from 470	from 535
Included in the service	- accommodation on half-board basis in 4* hotel - city tax - return airplane ticket from Europe to Zadar (Croatia Airlines direct flights only) - flights according to Croatia Airlines time table - TSC (Ticket service charge) - VAT					
Not included in the service	- airport taxes - additional excursions and/or services - visa handling fee (if required) - return transfer airport-hotel-airport					
Excursions	- City Tour of Zadar - Plitvice Lakes - Kornati National Park - Village Party - Šibenik and Krka Waterfalls					

Split is a city with Renaissance charm, which you are bound to fall in love with at first sight. This seventeenth-century-old city has been included in the world architectural history books because of its Roman palace built by the Emperor Diocletian. Today it is a monument under protection. Split is the cultural and economic centre of Dalmatia and its citizens are extremely proud of its history. In summer, many squares and streets are turned into theatres and stages for the Split Summer and morning coffees are unavoidable routine in the everyday life of people.

INTERESTING FACTS

- **Historical complex together with the Diocletian palace** has been included in the UNESCO world heritage list as the only preserved Roman palace demonstrating the continuity of urban development from ancient to modern times.
- Split is the hometown to many spiteful athletes; **Goran Ivanišević**, the famous tennis player who won Wimbledon in the summer of 2001, after being given wild card. At the time, his world ranking was 125.
- Our famous «Flying Croat» **Blanka Vlašić** also comes from Split – she jumped 205cm high in Osaka in 2007 and is currently chasing the new world record in the high jump discipline.



Split

USEFUL INFORMATION

Transfer from the airport to the city

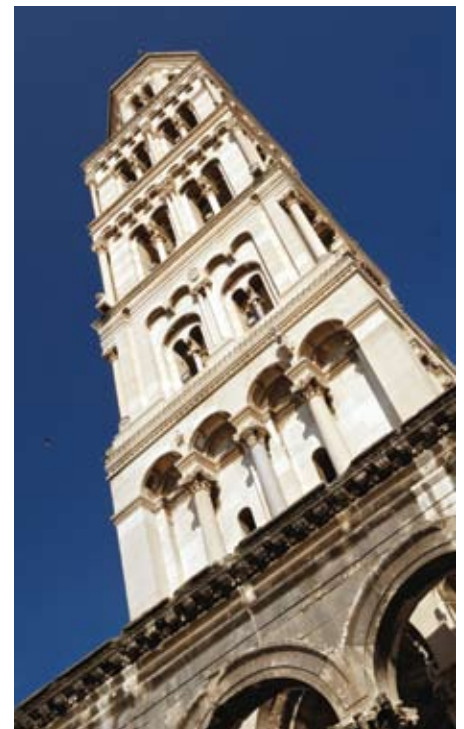
There is a bus operating between Kaštel Airport and the city centre. Taxi is another option.

Getting around

Most attractions can be viewed on foot (2 hours accompanied by our professional guides), by bus (Hop on Hop off bus tour with 9 stops to choose from) or by public bus transfer (9kn- central zone, 11 kn-outside center area). Boat and ferry excursions possible.

Shopping

As one of the biggest cities in Croatia, Split is the shopping centre of Dalmatia, featuring several shopping malls, a number of branded stores and plenty of souvenir gift shops.



Europe – Split – Europe

(Croatia Airlines direct flights)

			25.3.-31.5.2012.	1.6.-30.6.2012. 1.10.-27.10.2012.	1.7.-30.9.2012.
			Double room	Double room	Double room
Price in EUR per person	4*Hotel	3 days / 2 nights	from 300	from 325	from 350
		4 days / 3 nights	from 360	from 395	from 430
Special offer	4*Hotel	8 days / 7 nights	from 560	from 650	from 725
Included in the service	<ul style="list-style-type: none"> - accommodation on bed and breakfast basis in 4* hotel - city tax - return airplane ticket from Europe to Split (Croatia Airlines direct flights only) - flights according to Croatia Airlines time table - TSC (Ticket service charge) - VAT 				
Not included in the service	<ul style="list-style-type: none"> - airport taxes - additional excursions and/or services - viza handling fee (if required) - return transfer airport-hotel-airport 				
Excursions	<ul style="list-style-type: none"> - City Tour of Split - City Tour of Trogir - Dubrovnik - Šibenik and Krka Waterfalls - Plitvice Lakes - Kornati National Park - Hvar Island - Salona 		<ul style="list-style-type: none"> - Fish Picnic - Biševo - the blue grotto - Cetina River & Omiš - Folklore Show - Brač Island Tour - Makarska - Mostar - Medugorje 		

It is the jewel of Croatian coast, situated in the far south and unique for its architecture, history, customs, culture and climate. In winter, sun is plentiful in Dubrovnik, as well as mimosas and in summer, the town is swarming with people and events. Dubrovnik Summer Festival is famous around the world for its unique stages on the city stairs and in its palaces. Over 13 centuries of history is preserved in many cultural and historical monuments, in the city ramparts, its forts and churches.

INTERESTING FACTS

- **The old town of Dubrovnik** is included in the UNESCO world heritage list
- **G.B.Shaw**, the winner of the Nobel prize for literature, once said: If you want to see the heaven on Earth, visit Dubrovnik.»
- **Dubrovnik Republic** was the first to **recognize the USA** after declaring its independence from Great Britain in 1776.
- Dubrovnik has **the oldest insurance statute in Europe**, dating back to 1395, being three centuries older than the Lloyd's, which was passed at the beginning of the 17th century.



USEFUL INFORMATION

Transfer from the airport to the city

We can organize transfer from Čilipi Airport to your hotel.

Getting around

The city of Dubrovnik has plenty of sights which can be visited both by bus or on foot. We recommend walking tours as the best way to experience the view from Dubrovnik walls (2 km walk) and to soak up the town's historical atmosphere. We also offer several excursions to the beautiful islands surrounding the area (Elaphite islands, Lokrum).

Shopping

The city of Dubrovnik is a historical place but its modern spirit can be felt in various stores where one can find local products, handicrafts, as well as finest fashion boutiques. One of the most popular spots is Dubrovačka kuća (Dubrovnik House) selling everything from souvenirs and paintings to wine.



Dubrovnik

Europe – Dubrovnik – Europe

(Croatia Airlines direct flights)

		25.3.- 31.3.2012. Min. stay 2 nights	1.4.- 12.5.2012. 16.10.- 27.10.2012. Min. stay 3 nights	13.5.- 7.7.2012. 16.9.- 15.10.2012. Min. stay 3 nights	8.7.- 31.7.2012. 21.8.- 15.9.2012. Min. stay 4 nights	1.8.- 20.8.2012. Min. stay 4 nights	
Price in EUR per person	Double room						
	5*Htl Dubrovnik	3 days / 2 nights	from 290	from 330	from 380	from 405	from 430
		4 days / 3 nights	from 340	from 405	from 480	from 515	from 550
	Double room						
		25.3.- 28.4.2012.	29.4.- 15.5.2012. 16.10.- 27.10.2012.	16.5.-30.6.2012. 9.9.-15.10.2012.		1.7.- 8.9.2012.	
5*Htl Cavtat (HB incl.)	3 days / 2 nights	from 305	from 345	from 375		from 425	
	4 days / 3 nights	from 365	from 425	from 470		from 545	
Included in the service	<ul style="list-style-type: none"> - accommodation on bed and breakfast basis in Dubrovnik in 5* hotel or half-board basis in Cavtat in 5* hotel - city tax - return airplane ticket from Europe to Dubrovnik (Croatia Airlines direct flights only) - flights according to Croatia Airlines time table - TSC (Ticket service charge) - VAT 						
Not included in the service	<ul style="list-style-type: none"> - airport taxes - additional excursions and/or services - visa handling fee (if required) - return transfer airport-hotel-airport 						
Excursi- ons	<ul style="list-style-type: none"> - Dubrovnik Panorama & Sightseeing - Korčula - Mljet - Two Islands - Elaphites Tour - Čilipi & Konavoski dvori 		<ul style="list-style-type: none"> - Montenegro - Pelješac wines & vineyards - Neretva River delta - Mostar - Medugorje 		<ul style="list-style-type: none"> - Trsteno - Ston - Canoe Safari - Cruising by night - Jeep Safari - Sea kayaking - Cycling 		



Obzor putovanja tvrtka je osnovana i specijalizirana za pružanje vrhunske, brze i kompletne usluge u vezi s putovanjima, i to:

- Izdavanje zrakoplovnih dokumenata svih zrakoplovnih kompanija (imamo IATA licenciju)
- Rezerviranje smještaja tražene kategorije
- Transferi
- Rent-a-car
- Rezerviranje izleta, razgleda grada i sl.
- Posredovanje i pomoć pri ishođenju viza (ako je potrebna)
- Putno osiguranje i sl.

Obzor putovanja u 19 godina postojanja razvila su veliko iskustvo u djelatnostima:

- Poslovna putovanja (*Business travel management*)
- Organizacija kongresa, incentiva, stručnih savjetovanja, poslovnih skupova i sl.
- Organizacija *Adventure* i *Team building* programa
- Organizacija grupnih putovanja po Hrvatskoj i Europi

Za naše putnike i njihovo slobodno vrijeme razvili smo programe poput:

- City breaks Europa
- City breaks Hrvatska
- Zimovanje / Skijanje
- Ljetovanje u zemlji i inozemstvu
- Tečajevi stranih jezika u inozemstvu
- Daleka putovanja

OBZOR PUTOVANJA d.o.o. (Obzor Holidays Ltd.)
Teslina 5, 10000 ZAGREB, Croatia
Tel: (385) (1) 616 02 42, Faks: (385) (1) 616 02 40
E-mail: obzor@croatiaairlines.hr
www.obzorputovanja.hr

Obzor holidays specializes in providing top quality, fast and comprehensive travel service including:

- Issuing air fares by all major air carriers (we hold IATA licence)
- Booking accommodation of desired category
- Transfers
- Car hire
- Excursion and sightseeing booking
- Assistance in visa processing (if needed)
- Travel insurance etc.

In its 19- year history, Obzor has developed an extensive experience in the following areas:

- Business travel (*Business travel management*)
- Organization of conferences, incentives, professional meetings and events
- Organization of adventure and team building programmes
- Organization of group tours throughout Croatia and Europe

For our travellers and their leisure time we have designed programmes such as:

- Europe City Breaks
- Croatia City Breaks
- Winter/skiing holidays
- Summer vacations home and abroad
- Foreign language courses abroad
- Distant voyages

OBZORPUTOVANJA
H O L I D A Y S L T D.

CROATIA AIRLINES

A STAR ALLIANCE MEMBER 

City breaks Croatia 2012. - Two Cities

We offer you a remarkable experience, two cities within Croatia with airline ticket included. Arriving in one city, leaving the other, and travel between cities by Croatia Airlines.



Zagreb



Pula

Europe - Zagreb - Pula - Zagreb - Europe

(Croatia Airlines flights only)

Zagreb, the capital of The Republic of Croatia, first known as a medieval settlement around the two neighbouring hills, Gradec and Kaptol, has since grown into a cultural, economic, trade and academic centre of the country.

Pula, one of the most interesting and attractive cities on the Istrian peninsula, Pula is located on the hilly area with slopes descending down into a deep bay, sheltered from the winds. The most celebrated and remarkable Roman building in Pula is the amphitheatre known as Arena. In terms of size it is among the top six monuments of the kind preserved in the world today.

Price in EUR per person	Double room		Single occupancy surcharge
	5 days / 4 nights	from 380	
6 days / 5 nights	from 420		from 315
Included in the service	- accommodation on bed and breakfast basis in 4* and 3* hotels - city tax - return airplane ticket Europe - Zagreb - Pula (Croatia Airlines flights only) - flights according to Croatia Airlines timetable - TSC (Ticket Service Charge) - VAT		
Not included in the service	- airport taxes - additional excursions and/or services - return transfer airport-hotel-airport		



Zadar

Europe - Zagreb - Zadar - Zagreb - Europe

(Croatia Airlines flights only)

Price in EUR per person	Double room		Single occupancy surcharge
	5 days / 4 nights	from 410	
6 days / 5 nights	from 455		from 345
Included in the service	- accommodation on bed and breakfast basis in Zagreb and half board basis in Zadar in 4* hotels - city tax - return airplane ticket Europe - Zagreb - Zadar (Croatia Airlines flights only) - flights according to Croatia Airlines timetable - TSC (Ticket Service Charge) - VAT		
Not included in the service	- airport taxes - additional excursions and/or services - return transfer airport-hotel-airport		



Zagreb

Zagreb, the capital of The Republic of Croatia, first known as a medieval settlement around the two neighbouring hills, Gradec and Kaptol, has since grown into a cultural, economic, trade and academic centre of the country. Zadar, the town of a 3000 year old history and enviable cultural heritage is situated in the very heart of the Adriatic, surrounded with numerous islands, national parks (Paklenica, Plitvice Lakes, Kornati Islands, Northern Velebit) and nature parks (Telašćica, The Vransko lake).

City breaks Croatia 2012. - Two Cities

We offer you a remarkable experience, two cities within Croatia with airline ticket included. Arriving in one city, leaving the other, and travel between cities by Croatia Airlines.



Europe - Zagreb - Split - Zagreb - Europe

(Croatia Airlines flights only)

Price in EUR per person		Double room	Single occupancy surcharge
	5 days / 4 nights		from 415
6 days / 5 nights		from 460	from 400
Included in the service	- accommodation on bed and breakfast basis in 4* hotels - city tax - return airplane ticket Europe - Zagreb - Split (Croatia Airlines flights only) - flights according to Croatia Airlines timetable - TSC (Ticket Service Charge) - VAT		
Not included in the service	- airport taxes - additional excursions and/or services - return transfer airport-hotel-airport		

Zagreb, the capital of The Republic of Croatia, first known as a medieval settlement around the two neighbouring hills, Gradec and Kaptol, has since grown into a cultural, economic, trade and academic centre of the country.

Split, the biggest city on the eastern coast of the Adriatic Sea is the Mediterranean cultural centre and one of the most popular Adriatic tourist destinations, the city pulsating with life and proud of its sports achievements.



Europe - Zagreb - Dubrovnik - Zagreb - Europe

(Croatia Airlines flights only)

Price in EUR per person		Double room	Single occupancy surcharge
	5 days / 4 nights		from 405
6 days / 5 nights		from 450	from 385
Included in the service	- accommodation on bed and breakfast basis in 4* hotel in Zagreb and 5* hotel in Dubrovnik - city tax - return airplane ticket Europe - Zagreb - Dubrovnik (Croatia Airlines flights only) - flights according to Croatia Airlines timetable - TSC (Ticket Service Charge) - VAT		
Not included in the service	- airport taxes - additional excursions and/or services - return transfer airport-hotel-airport		

Zagreb, the capital of The Republic of Croatia, first known as a medieval settlement around the two neighbouring hills, Gradec and Kaptol, has since grown into a cultural, economic, trade and academic centre of the country. Dubrovnik (lat. Ragusa) has been famous since the 7th century. Today it is on the UNESCO World Heritage list and one of the most stunning Adriatic cities, voted among the top 10 world tourist destinations for the years 2010 and 2011.

GENERAL TERMS AND CONDITIONS OF TRAVEL ORGANIZATION

1. BOOKING

Booking is subject to availability of free spots. Booking form (registration or agreement) is to be completed with basic information on the traveller and the package. All necessary documents required for a particular package should also be submitted upon booking. Once the deposit has been paid and the booking form duly signed, the agreement between the traveller and OBZOR HOLIDAYS becomes binding as well as all its provisions thereof. All aspects of the package for which the booking agreement has been signed have legal implications for both parties. The agreement is issued and signed in two copies, one of which is kept by the traveller, the other by OBZOR HOLIDAYS.

2. PACKAGE CONTENT

The package price includes (except if not stated otherwise): transport services, hotel and catering services and travel organization. If explicitly stated in the package, the package price may include further services (e.g. foreign airport taxes, local and expert guidance, optional excursions, entrance fees for places of interest). Specific services required by the traveller (diet or accommodation etc.) are not included in the package price and must be indicated at the moment of booking. Booking agreement is binding for OBZOR PUTOVANJA, which will render all services stated in the package except in case of Force Majeure. Rendering specific services required by the traveller will be subject to circumstances and capability; such services will be binding for OBZOR HOLIDAYS only if it explicitly stated so in the agreement.

3. PAYMENT

All package prices are quoted in kunas. When signing the booking form, the deposit of 25% of the total package price is mandatory for booking to be considered confirmed. The outstanding amount as well as any specific services which have not been calculated in the total package price are to be paid at least 14 days before the beginning of the journey. For bookings made in less than 14 days before the beginning of the journey, the full package price is charged at once. This payment method will be applied in all cases unless the package (whose content will be presented to the traveller before signing the booking) explicitly states other payment methods.

4. PRICES

All calculations are made based on services and currency ratios on the day stated in the programme. OBZOR HOLIDAYS reserves the right to change the price in case of any service price alterations or more than 3% currency exchange rate rise compared to the one stated in the programme. In case of more than 10% increase in the agreed package price, the traveller is entitled to terminate the agreement without any liability as well as to recover the payment made to OBZOR HOLIDAYS.

5. CATEGORISATION AND DESCRIPTION OF SERVICES

Hotels and other facilities listed in the package have been awarded the category based on particular country or regional standards. Unless the traveller has requested a specific room feature (special amenities, floor etc.) they will accept any officially registered room in the given facility. OBZOR HOLIDAYS will not be held responsible for any oral or written complaint which is not in accordance with the service stated in the agreed package.

6. PACKAGE ALTERATION

OBZOR HOLIDAYS reserves the right to alter the package in case of exceptional circumstances which could not have been predicted or mitigated. In this case OBZOR HOLIDAYS will endeavour to provide the services agreed in line with the possibilities in the given situation. The agreed accommodation may only be substituted by the facility of the same or higher category at the same destination at the expense of OBZOR HOLIDAYS.

OBZOR HOLIDAYS reserves the right to change the day or hour of the journey due to flight re-scheduling or unpredictable circumstances as well as to change the journey route if travelling conditions change (flight re-scheduling, security issues in a particular country, natural disasters or any other occurrences beyond the control of OBZOR HOLIDAYS) all this without payment of any damages and in accordance with the binding regulations of international transport.

Should the package be considerably changed without a valid reason, OBZOR HOLIDAYS will reimburse the traveller in full provided that the traveller opts out of the journey before its beginning.

Should the package be considerably changed in its course, the traveller will bear the costs of services rendered up to that point in time.

7. PACKAGE CANCELLATION

OBZOR HOLIDAYS has the right to cancel the package in part or completely, should extraordinary circumstances occur before or during its course and if such circumstances could not have

been avoided or mitigated and which, had they occurred at the time of the package advertisement and sale, would have been a justifiable reason not to advertise or sell the package in the first place. OBZOR HOLIDAYS is entitled to cancel the package if the minimum number of passengers, which is explicitly stated for a particular type of package, cannot be met.

In case of complete package cancellation prior to beginning of journey, OBZOR HOLIDAYS will not be entitled to indemnify the traveller but to refund the received amount of deposit.

Should the package be cancelled in its course for the above stated reasons, OBZOR HOLIDAYS is obliged to refund the amount of money paid for services not rendered.

8. WITHDRAWAL

Should the traveller opt out of the journey OBZOR HOLIDAYS will apply the following scale to calculate the costs of cancellation:

- up to 30 days prior to departure OBZOR HOLIDAYS will retain 10% of the package price, the minimum of 100 kn
- from 29 to 22 days prior to departure OBZOR HOLIDAYS will retain 25% of the package price
- from 21 to 15 days prior to departure OBZOR HOLIDAYS will retain 40% of the package price
- from 14 to 8 days prior to departure OBZOR HOLIDAYS will retain 80% of the package price
- 7 days or less prior to departure OBZOR HOLIDAYS will retain 100% of the agreed and charged amount
- during or after the journey, OBZOR HOLIDAYS will retain 100% of the agreed and charged amount

In case of actual costs being higher than those stated in the scale or when the share in the fixed group costs is higher than those stated in the scale, OBZOR HOLIDAYS reserves the right to charge the actual costs. The above stated cancellation costs are charged in case of departure date alteration or accommodation alteration as well as all other important changes. In case of package cancellation on the part of the traveller, the costs of visa/travelling document processing will not be reimbursed.

If the traveller cancels or shortens the journey due to weather conditions OBZOR HOLIDAYS will apply the above stated scale and will not consider any further complaints.

The fees the traveller is obliged to pay in case of agreement termination as well as the way they are calculated, is clearly stated in OBZOR HOLIDAYS's brochure, programme, terms and conditions of travel, and by signing the booking agreement, the traveller confirms he/she is familiar with them.

Special travel conditions apply when arranging charter travel, incentive travel, conference, fair and other specific programmes as well as Christmas, New Year, Easter and other holidays, therefore OBZOR HOLIDAYS reserves the right to charge 100% of the pre paid amount in case of cancellation on the part of the traveller, up to the full amount of the package. By signing the booking agreement, the traveller waives all claims on discount interest on the grounds of advance payment.

In case of cancellation of plane journey and airfare already bought, the reimbursement issues are defined by terms and conditions of a particular air carrier.

9. TRAVELLER'S OBLIGATIONS

The traveller must take good care of their personal documents which must comply with border, customs, health and other regulations of the Republic of Croatia as well as other countries. The traveller must also obtain all necessary visas, documentation and licences needed for a specific journey. Should a package contain special regulations which require mandatory vaccination or possessing a particular document, the traveller must obtain the certificates as well as the proof of vaccination before the start of the journey.

The traveller must abide by the house rules in hotels and other accommodation facilities and cooperate with the representative of OBZOR HOLIDAYS and service provider in good faith. If a traveller, due to failing to abide by the above mentioned regulations, cannot begin or continue the arranged journey, he or she will have to cover the costs and deal with consequences themselves.

10. OBZOR HOLIDAYS OBLIGATIONS

OBZOR HOLIDAYS must perform its services with great care, carefully choose service providers and exercise good business practice, always considering rights and interests of the traveller in accordance with good practice in the tourist industry. OBZOR HOLIDAYS must provide the traveller with all the services stated in the package and will be liable for any total or partial failure to render them except if not rendering services was due to Force Majeure. In case of failure to perform duties agreed on in the booking agreement, OBZOR HOLIDAYS will reimburse the traveller for the damage suffered, not exceeding the total price of the agreed package.

OBZOR HOLIDAYS shall not be liable to the traveller for delays in transport for which the carrier is not liable according to domestic regulations and international conventions.

11. LUGGAGE

Luggage up to 23 kg in weight will be carried free of charge. Each

piece of luggage must be labelled with traveller's full name and address. Any claim for damages for lost or damaged luggage shall be submitted directly to the air carrier. OBZOR HOLIDAYS shall not be liable for any destroyed, lost, damaged or stolen luggage in hotel.

OBZOR HOLIDAYS shall not be liable for any valuables of the traveller being destroyed, stolen or lost in the course of the journey.

12. TRAVEL INSURANCE

Our prices do not include any travel risk insurance. For this reason we recommend buying travel risk insurance during booking. If you wish so, insurance can be arranged through our office, with us taking the role of the intermediary.

You can buy:
health insurance
luggage insurance
accident insurance
travel cancellation insurance

13. HEALTH CARE

The traveller has the right to health care at home and abroad to the extent and under the conditions laid down by international agreements and treaties between the Republic of Croatia and the country the traveller is visiting, provided such agreements have been signed. All information on health care should be obtained prior to departure.

14. INFORMATION

Information received at the point of registration is not more binding for OBZOR HOLIDAYS than the one stated in the package programme.

15. HANDLING COMPLAINTS

In case the package services have been incomplete or rendered below standards, the traveller is entitled to proportionate price reduction, upon submitting formal written complaint according to the following guidelines:

the traveller must complain about the inadequate service on the spot, by informing OBZOR HOLIDAYS representative or the service provider. The traveller must cooperate with OBZOR HOLIDAYS representative to mitigate the cause of complaint

if the cause of complaint cannot be mitigated or removed, the traveller must draw a written complaint together with OBZOR HOLIDAYS representative

within 8 days upon return, the traveller must submit the written complaint to the official at the sales point where he/she purchased the package

OBZOR HOLIDAYS guarantees to settle the complaint within 14 days upon the receipt. The traveller waives the right to appoint any intermediary, arbitrary body UHPA, court or to publish any information until the provider brings formal decision. This excludes the traveller's right to be reimbursed for any indirect damage.

Had the traveller not complained about the inadequate service on the spot or not submitted the written complaint within 8 days after return, OBZOR HOLIDAYS will not accept such complaint

16. INSURANCE IN CASE OF FINANCIAL INCAPACITY OR LIQUIDATION OF PROVIDER

According to the Statute, in case of liquidation or financial incapacity on the part of provider, all travellers caught on the journey as well as persons who payed travel deposit, should contact as soon as possible ALLIANZ ZAGREB Ltd, Zagreb, Selska cesta 136, tel. 01/36 70 343, fax 01/3670 355 and quote the address and phone/fax no where the Insurance representative can reach them.

17. COURT JURISDICTION

Should the traveller be dissatisfied with the manner in which OBZOR HOLIDAYS attended to their complaint, they have the right to initiate legal proceedings. All such cases fall under the jurisdiction of Commercial court in Zagreb.

18. GENERAL TERMS

General terms and conditions of travel organization are an integral part of each Travel organization agreement, which the traveller concludes with OBZOR HOLIDAYS.

Potential alterations must be quoted alongside the travel programme text. By signing the agreement, the traveller accepts the programme and terms and conditions of travel in full.